

Public Relations Department

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NEWS



Jacqueline Odom Ruff joins CRVI as Family Advocate

Crystal Run Village Inc. is happy to announce the hire of Jacqueline Ruff in the newly created position of Family Advocate. Jacqueline earned a Master's degree in Family Studies from Spring Arbor University and a Bachelor's degree in Family Community Services from Michigan State University. Jacqueline has over nine years working in the human services field.

Jacqueline joins CRVI as a Family Advocate where she will serve as a liaison between families/residents and management. Jacqueline will be responsible for presenting concerns to management and identifying solutions for the families and resident individuals we support. This role is a key component to the managed care environment and a huge stepping stone to strengthening communications with family members.

Jacqueline has worked with delinquent young adults at Young Detroit Builders, who were in the pursuit of earning their GED and learning a trade, as an Academic Counselor. In this position Jacqueline established relationships with community agencies and academic institutions for her client's behalf. Jacqueline was able to maintain this position while briefly instructing a Computer in Healthcare course at Henry Ford Community College.

As a foster care case manager and family reunification worker, family relations have been an important concern for Jacqueline. Both positions required accurate and timely family and individual assessments,

including assisting parents with identifying problems, creating a family and individual treatment plan, and communicating with local agencies and school, as well as communicating with the judicial system. By helping parents complete established goals, the primary objective is to reunify the family.

As a youth counselor in a residential treatment center Jacqueline supervised delinquent adolescent females and conducted individual and group counseling sessions.

Jacqueline is married to Rondell and lives in New Windsor, NY with their two children Rondell Jr and Norah.

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About Crystal Run Village:

Crystal Run Village is a private not-for-profit organization that provides services and opportunities for people with developmental and other disabilities so that they may live fully and well in their communities of choice with family, friends, co-workers and neighbors. People of all ages are provided with support at home, at their jobs or day programs, at school and in their personal activities by an engaged well-trained Direct Support Professional workforce.

Crystal Run Village was founded in 1959 as a summer camp for children and eventually transitioned and expanded to a residential school with two additional locations. Today, the agency employs over 800 people. Its administrative offices are still located at the original site of the camp on Stony Ford Road in Middletown, NY.

For more information about Crystal Run Village, Inc. visit www.crv.org

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